13 OFFICIAL FILE **ILLINOIS COMMERCE COMMISSION**

ILLINOIS COMMERCE COMMISSION

(File this application via c-docket, or if unable to do so, file one original verification with the Chief Clerk.) CHIEF CLERK'S OFFICE Docket No.___

Midwestern Telecommunications, Inc. d/b/a MTI

Application for a certificate of local authority to operate as a facilities based carrier of telecommunications services in MSA-1 in the : areas served by SBC/Ameritech in the State of Illinois.

APPLICATION FOR CERTIFICATE TO BECOME A TELECOMMUNICATIONS CARRIER

GE	NERAL				
1.	Applicant's Name(including d/b/a, if any)	FEIN # <u>36-4182770</u>			
Mic	Midwestern Telecommunications, Inc., MTI, M.T.I.				
Add	dress: 4749 Lincoln Mall Drive Suite 600				
City	y: <u>Matteson</u> State/Zip: <u>IL, 60443</u>				
2.	Authority Requested: (Mark all that apply)	X. 13-403 Facilities Based Interexchange			
		<u>X</u> _13-404 Resale of Local and/or Interexchange			
		13-405 Facilities Based Local			
3.	Request for waivers/variances: In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404 waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.				
	X_Part 710 Uniform System of Ac	ecounts for Telecommunications Carriers			
	Termination of Service and	the Establishment of Credit, Billing, Deposits, Issuance of Telephone Directories for Local ons Carriers in the State of Illinois			
	X Section 735.180 Directories				

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Waiver of Part 710: MTI uses GAAP and was granted a waiver in its original applications. Waiver of 735: MTI is a prepay local service provider. As such, adherence to certain parts of 735 will create an economic hardship. As to directories, SBC distributes new directories to all new customers.

Waiver of 735,180: SBC distributes new directories to all new customers.

- 4. For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following:
 - (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document
 - (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this document;
 - (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of this document; and
 - (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.
- 5. In what area of the state does the Applicant propose to provide service?

MSA-1

- 6. Please attach a sheet designating contact persons to work with Staff on the following:
 - a) issues related to processing this application
 - b) consumer issues
 - c) customer complaint resolution
 - d) technical and service quality issues
 - e) "tariff" and pricing issues
 - f) 9-1-1 issues
 - g) security/law enforcement

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address.

7. Please check type of organization?		
Individual	X Corporation	
Partnership	Date corporation was formed	12/31/1996
	In what state? <u>Illinois</u>	
Other (Specify)		

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

A copy of the Applicant's Articles of Incorporation is attached hereto as <u>Exhibit A</u>. A Copy of the Applicant's Certificate of Authority to transact business in the State of Illinois is attached as <u>Exhibit B</u>.

9. List juris	dictions in which Applicar	nt is offering service(s).	
Illinois	Wisconsin	California	
Indiana	Michigan	Ohio	
certificat	tion revoked or suspended	d in Applicant, been denied a Certificate of Service o in any jurisdiction in this or another name?	or had its
YES	(Please provide details)	X NO	
11. Have the jurisdict		r judgements levied against the Applicant in any oth	ıer
YF	es <u>x</u> no		
If YES, descr	ribe fully.		
	olicant provided service un	der any other name?	
YES	_X_NO		
If YES, pleas	se list		
13. Will the	Applicant keep its books a	and records in Illinois? <u>X</u> YES <u>NO</u> dm Code Part 250 needs to be requested.	romer mala
MANAGER	IAL		
provide s		icant's managerial and technical resources and abilither narrative form, resumes of key personnel, or a	ty to
The brie	f biographies of the Applic	ant's managerial team are attached hereto as Exhib	itC.
	vers of Applicant. Co-CEO		
<u>Ikechuku V.</u>	Chinwah		
16. Does an		an ownership or other interest in any other entity w	
If YES, list e	entity.		

17.	7. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)		
	Bills are sent out once every 30 days and are due 21 days after the postmark of the bill. All bills		
	include details of services and feature as well as applicable taxes and surcharges as well as de-		
	tails of past due amounts (if any) and previous amounts paid.		
18.	How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)		
	MTI has a staff of 40 trained Customer Service Representatives (CSR) on duty from 9am -6pm		
	Monday – Friday with the ability to handle general service, billing, and repair complaints. At		
	the request of the customer or when CSRs are unable to handle issues, calls are routinely handed		
	up to management personal. All collection correspondence includes information regarding the		
	customer's rights, including access to the Commission via the toll free number.		
19.	Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? X YES NO		
20.	What telephone number(s) would a customer use to contact your company?		
<u>(80</u>	0) 684-4349 or (708) 679-5050		
	Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?		
<u>X</u>	YESNO		
pot	Please describe applicant's procedures to prevent slamming and cramming of customers? All ential customers are required to sign an LOA. Changes to customers accounts are only made or verification of the customer's Social Security Number.		
23.	If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 735, 755, 756, 757, 770, and 772?		
	X_YESNO (If no, please provide an explanation.)		
24.	Is Applicant aware that it must file tariffs prior to providing service in Illinois?		
X	YESNO		
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resources and ability to provide service.
Copies of Applicant's financial statements are attached hereto as Exhibit D. Please note that the Applicant is a privately-owned company, and is not under any obligation to prepare or release its financial statements, ownership information, or specific customer projections in any state. Therefore, Applicant submits its financial statements under seal.
CHNICAL
Does Applicant utilize its own equipment and/or facilities?YES _X_NO
ES, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:
IO, which facility provider(s)'s services does the Applicant intend to use?
D/Ameritech
Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).
paid local service
Will technical personnel be available at all times to assist customers with service problems? X YESNO
If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? YESNO
(Signature of Applicant)

25. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial

VERIFICATION

This application shall be verified under oath.

OATH

State of <u>Illinois</u>)
County of Cook)ss)
Jerry E. Holt	makes oath and says that he is <u>Co-CEO</u>
of Midwestern Telecommun	ations, Inc.
and belief, all statements of	egoing application and that to the best of his knowledge, information, act contained in the said application are true, and the said application is siness and affairs of the above-named applicant in respect to each and it.
	(Signature of affiant)
Subscribed and sworn to bef	re me, a Notary Public/ <u>Chukudi Chinwah</u>
in the State and County abo	e named, this <u>24th</u> day of <u>October</u> , <u>2002</u> .
	(Signature of person authorized to administer oath)
	A CONTRACT OF THE PROPERTY OF
	OFFICIAL SEAL CHUKUDI CHINWAH NOTARY PUBLIC - STATE OF ILLINOIS MY COMMISSION EXPIRES FEB. 15, 2005